

MELFER

PROPERTY MAINTENANCE INC.

AN IMPORTANT ANNOUNCEMENT TO OUR CLIENTS

In the face of continued social distancing, using your outdoor space will become critical this year and we know that you're relying on us to continue to serve you, even as COVID-19 continues its spread through communities.

With increased public safety measures in place to protect against the spread of COVID-19, Melfer is taking its own proactive measures to remain operational while mitigating public health risks associated with this virus.

We would like you to know that all summer landscaping and gardening services will continue as close to normal as possible. Based on the currently evolving situation, we will continue to prepare as planned and remain flexible in adjusting to this evolving situation for the 2020 Spring/Summer seasons.

The health and wellbeing of our staff and our clients has always been important to us. We are implementing additional measures to establish even more rigorous protocols to allow for the following:

1. Personal interactions with clients will be kept to a minimal.
2. All employees will be instructed to observe and comply with social distancing requirements at all times.
3. Paper and in-person communications with clients will be kept to a minimal.
4. Our vehicles will operate on a staggered basis so that staff may travel to and from worksites in a safe and properly distanced manner with limited physical interactions between workers.
5. All staff will be instructed to self-monitor for symptoms and to immediately report any changes in health.
6. We will promptly work with local public health authorities to identify and support colleagues who are required to self-isolate. They will be required to stay home.
7. Customer service staff will be encouraged to work remotely wherever possible.
8. If you wish to reach out to us during this unprecedented situation, please reach out to your property manager.

We know you will understand and appreciate the extraordinary measures we are taking to protect our staff and our clients as we navigate this challenging situation together.

On behalf of the entire team at Melfer Property Maintenance Group, it is our sincere wish that you and your loved ones remain safe and healthy.

We thank you for making us a part of your every day and we look forward to serving you soon.

R. Liderri

Robert Liderri
President

Andrew Gibson

Andrew Gibson
Maintenance Manager

PROPERTY MAINTENANCE AND SNOW REMOVAL

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