

December 27, 2021

Dear Residents of The Ballantrae Golf & Country Club Community,

The Y.R.V.L.C.C. 1202 Board of Directors would like to inform you that an individual who was in the Recreation centre during the week of December 20th 2021 has tested positive for COVID-19.

Our management partner, FirstService Residential has communicated appropriate next steps with the individual in accordance with the Public Health of Canada (PHAC) guidelines.

Our board has partnered with FirstService Residential to continue to follow the Public Health Agency of Canada's [enhanced environmental cleaning and disinfecting recommendations](#) for COVID-19.

To minimize the potential spread of the highly contagious coronavirus (COVID-19), we cannot emphasize enough how important it is that everyone in our community continue to follow the PHAC Guidelines for hygiene and social distancing. These include:

- Stay at home and away from others if you feel sick or have any symptoms, even if mild
- Avoid physical contact with others
- Avoid close spaces, crowded places, and close contact
- Wear a non-medical mask or multi-layer tightly woven face covering when:
 - Indoors in public spaces
 - Indoors or outdoors in closed spaces, crowded place and close contact situations where you can't keep 2 metres away
- Go outside to exercise
- Keep 2 metres away from anyone who doesn't live with you
- Wash your hands often with soap and water for at least 20 seconds or carry hand sanitizer containing at least 60% alcohol
 - Wash or sanitize your hands often, especially:
 - Before eating or drinking
 - When you enter and exit a building
 - After you touch common and frequently touched surfaces or object
- Cough or sneeze into a tissue or the bend of your arm; dispose of any tissue as soon as possible and wash your hands
- Avoid touching your eyes, nose, or mouth with unwashed hands
- Clean and disinfect frequently touched objects and surfaces

For additional information about how each of us can contribute to prevention efforts, please visit the [PHAC website](#).

To ensure you receive important communications regarding COVID-19, please verify that you have an up-to-date email and phone number with FirstService Residential. We encourage residents to take basic health precautions and practice social distancing to stay healthy. For up-to-date information, please visit the [PHAC website](#).

Please discuss any personal health questions or concerns you may have relating to COVID-19 with your healthcare professional.

Thank you.

Y.R.V.L.C.C. 1202 Board of Directors for the Recreation Centre.

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